

ANNUAL REPORT 2021



In the Library

1,261,383

physical items circulated

259,655

visitors through the door



25,000+

at-home covid-19 tests distributed

14,403

public computer internet sessions

51,531

wireless internet connections

5,098 program attendees

167

in-person programs









Community partner locations

IN-PERSON PROGRAMMING

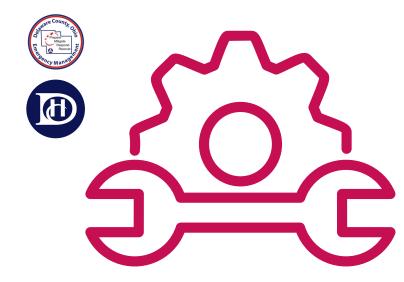
In-person programming returned in July with pop-up Summer Reading Club programs. Events were offered with health precautions and safeguards, or moved to partner facilities in the community to accommodate social distancing.

FACILITIES

Between preparing to open the Liberty
Branch Library and completing projects
at existing DCDL locations, the facilities
team worked to make locations
beautiful, safe, modern, and compliant
for all our staff and visitors.
Additionally, they worked closely with
the Delaware Public Health Department

and Delaware County Emergency Management throughout the year. 1,535

projects completed



Virtual/Distance Service

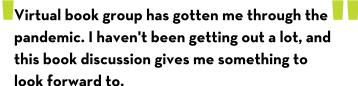
March 2

all DCDL locations reopened to public

26.5%

curbside/drive-thru transactions

279,483 items checked out via curbside/drive-thru



- Virtual book club member



BY THE NUMBERS

3,800 program attendees



VIRTUAL **PROGRAMMING**

Zoom fatigue presented itself in lower attendance numbers. However, continuing to offer some programs virtually allowed the Library to serve patrons who are homebound or unable to come into the Library for any reason.

DIGITAL COLLECTION

Digital collections remain popular after their explosive growth in 2020.

eBooks eAudio Streaming video Digital magazines



268,640 digital items circulated

10.806

total digital library users

3,219

new digital library users







Out & About

21,999

miles traveled by Outreach vehicles

20 open-air bookmobile stops

34
bookmobile collections stops



53 homebound patrons

24
events attended



COMMUNITY EVENTS

DCDL got back out in the community again in May. Events began as socially distanced, small gatherings and worked up to popular street festivals and holiday parades. The entire Library staff helped make community event appearances possible.

BOOKMOBILE OPEN-AIR STOP

The Bookmobile began making open-air community stops in Summer 2021.

Community members could check out and return items without entering Library buildings. The Bookmobile also provided internet access for patrons who may not have access at home.

85,098

items checked out to Outreach patrons





January

Staff continued curbside service no matter the weather!

February

Outreach staff created Smile Buttons so others could see the face behind the mask.

Year-Round

The Maker Studio hosted dozens of events, and helped 147 patrons make 825 projects!

Winter

Librarians met with schools virtually and staff served patrons via curbside pick-up and the drive-thru.









patrons with memory issues or dementia and their caregivers.

June

The Medieval Faire
was livestreamed
from Cashman's
Horse Equipment
Outlet & Drive
Thru Feed Store.

Fall

Outreach began open-air community stops to provide internet and other library services.



October

As the weather changed, storytimes moved inside local buildings with more space for social distancing.









October

Staff gathered for an in-service day for system updates and other learning opportunities

November
Site visits to the new
Liberty Branch
Library gave staff a
chance to see the
building progress!

November The Delaware County Veterans & Heroes project was launched to gather, preserve and make accessible the experiences of all county veterans.

The year wrapped up with a Book Cart Brigade appearance in the Main Street Delaware Home for

December

Delaware Home for the Holidays Parade.